



Research Information Sheet

Strengthening Public Libraries' Information Literacy Services Through an Understanding of Knowledge Brokers' Assessment of Technical and Scientific Information: INTERVIEW STUDY

You are being asked to participate in a voluntary research study. The purpose of this study is to understand how knowledge brokers assess the quality of technical and scientific information. Ultimately this study aims to develop a toolkit to help public library better serve the general public as well as knowledge brokers such as journalists, activists, advocates, Wikipedia editors, and community leaders.

As a participant in this study, you will participate in an online interview lasting about an hour. In the interview, you will be asked a series of questions relating to:

- your experience finding and applying technical and scientific information
- how you distinguish between quality information, misleading information, and false information
- how you disseminate that information to your community and/or audience.

Risks related to this research are minimal, but include possible risks associated with unwanted identification resulting in a breach of confidentiality. Benefits related to this research include providing perspectives that you think have been overlooked; sharing experience correcting the public record; and describing tools to help improve factual communication.

Principal Investigator Name and Title: Dr. Jodi Schneider

Department and Institution: School of Information Sciences, University of Illinois at Urbana-Champaign

Contact Information: (217) 300-4328 or jodi@illinois.edu

Sponsor: Institute of Museum and Library Services

Why am I being asked?

You have been asked to participate because your interview will allow us to understand how knowledge brokers approach the issue of quality of technical and scientific information and the implications for public access, information literacy, and public policy. Approximately 120 participants will be involved in this research at the University of Illinois at Urbana-Champaign over a three-year period.

Your participation in this research is voluntary. Your decision whether or not to participate will not affect your current or future dealings with the University of Illinois at Urbana-Champaign. If you decide to participate, you are free to withdraw at any time without affecting that relationship.

What procedures are involved?

The study procedures involve a semi-structured interview about your experiences finding and applying technical and scientific information; how you distinguish between quality information, misleading information, and false information; and your thoughts on misinformation prevention, public access to information, and information literacy.

You will participate 1 time, for about an hour, in a video conference (e.g., Zoom, Skype). We will ask for your permission to digitally record the interview.

Recordings from the interview will be stored securely until the project has completed its analysis.

Contact information and identifiable responses will only be accessible to project personnel and will be

stored on a secure server. Summary data and de-identified information from interviews may be used for internal reports, and may be reported in papers, scholarly journals, or research conferences.

If you are a person in the European Economic Area, we recommend you review the University of Illinois Supplemental Privacy Notice for certain persons in the European Economic Area (<http://go.uillinois.edu/GDPR>), which describes in detail how the University processes personal information prior to your interview. We are available to answer any questions you may have.

What are the potential risks and discomforts?

Risks related to this research are minimal, but include possible risks associated with unwanted identification resulting in a breach of confidentiality.

Are there benefits to participating in the research?

The benefits related to this research include supporting information literacy and scientific knowledge by collaborating with public libraries. Participants will also increase awareness about misinformation and gaps in information access in their respective communities.

Will my study-related information be kept confidential?

We will use all reasonable efforts to keep your personal information confidential, but we cannot guarantee absolute confidentiality. When this research is discussed or published, no one will know that you were in the study. But, when required by law or university policy, identifying information may be seen or copied by: a) The Institutional Review Board that approves research studies; b) The Office for Protection of Research Subjects and other university departments that oversee human subjects research; c) University and state auditors responsible for oversight of research; d) Federal regulatory agencies such as the Office of Human Research Protections in the Department of Health and Human Services; or e) the Institute of Museum and Library Services, the funder of this research.

Will I be reimbursed for any expenses or paid for my participation in this research?

After the interview, we will send an electronic gift card (\$35) to your email address.

Can I withdraw or be removed from the study?

If you decide to participate, you are free to withdraw your consent and discontinue participation at any time. The researchers also have the right to stop your participation in this study without your consent if they believe it is in your best interest or if you were to object to any future changes that may be made in the study plan.

Will data collected from me be used for any other research?

Your de-identified information could be used for future research without additional informed consent.

Who should I contact if I have questions?

Contact the researcher Dr. Jodi Schneider at (217) 300-4328 or jodi@uillinois.edu if you have any questions about this study or your part in it, or if you have concerns or complaints about the research.

What are my rights as a research subject?

If you have any questions about your rights as a research subject, including concerns, complaints, or to offer input, you may call the Office for the Protection of Research Subjects (OPRS) at 217-333-2670 or e-mail OPRS at irb@uillinois.edu. If you would like to complete a brief survey to provide OPRS feedback about your experiences as a research participant, go to

<https://redcap.healthinstitute.illinois.edu/surveys/?s=47X9T4NE4X> or use a link on the OPRS website: <https://oprs.research.illinois.edu/>. You will have the option to provide feedback or concerns anonymously or you may provide your name and contact information for follow-up purposes.

I have been given a copy of this form. I have been given an opportunity to ask questions and my questions have been answered to my satisfaction. By continuing with the study, I acknowledge that I have read the above information, and I agree to participate in this research.